



14 May 2018

Guy Barnett, Minister for Energy

## Thanking TasNetworks

The Hodgman Liberal Government commends the professionalism and hard work of all TasNetworks employees who have helped in the response to last week's wild weather conditions.

At the peak of the storm over 12,000 homes were without power, with major faults in the Sandy Bay Zone substation and Kingston. The storm damage was so severe some areas could not be accessed until Sunday for crews to start repairs.

As of today, I have been advised that over 99.8 per cent of households have had power restored, with no more than 30 of the 12,000 homes remaining affected.

TasNetworks has worked tirelessly across the past three days to restore power to homes, with additional crews urgently travelling from the north to assist the Hobart disaster recovery events.

At times such as these, we stand behind our SES volunteers, our TasNetworks crews and our emergency services personnel, all of whom do tremendous work in very difficult conditions.

I extend my thanks to TasNetworks field crews, Contractors, Fault Centre, Control Room, Communications and Telecommunications teams.

I would also like to take the opportunity to remind Tasmanians that those homes with prolonged outages may be eligible for Guaranteed Service Level (GSL) payments under TasNetworks GSL Scheme. GSL payments are automatic and customers do not need to lodge a claim.