



20 September 2020

Guy Barnett, Minister for Energy

Energy relief still available for Tasmanians

While the Tasmanian Liberal Government is taking action to support electricity customers through COVID-19, Labor is ignoring the facts and politicking yet again.

Instead of directing individuals and households in need to Aurora, where they can access support, David O'Byrne and Labor continue to play politics.

Our support package to help Tasmanians during COVID-19 with their electricity bills is extensive, with support still available. It includes a power price decrease from 1 July 2020 and a \$5 million investment by Aurora Energy to assist customers with bill relief, waiving fees or charges, and a range of other support measures.

This is on top of the \$45 million electricity concession scheme, regarded as one of the most generous in Australia.

Tasmania has amongst the lowest regulated power prices in the nation, but we understand some households need additional support.

I urge Tasmanians who are struggling with their bills to contact Aurora as soon as possible so their situation can be properly assessed and supported. There is more than \$4 million still available in this fund, so it's important Tasmanians discuss their situation with Aurora. Aurora can be contacted through its customer service centre on 1300 13 2003 Monday to Friday, 8am to 6pm.

We will continue to monitor the impacts on energy users arising from COVID-19 to ensure Tasmanians are supported through this challenging time.